



rabbit hill
snow resort

Job Description

Title

Rental Shop Technician

Reports To

Rental Shop Supervisors and Manager

Wage

Part-time Technicians: Starting at \$15 per hour

Full-time Technicians: Starting at \$16 per hour

Summary

The role of the Rental Shop Technician is to safely outfit our guests with equipment. You will provide exceptional customer service to ensure our guests have an enjoyable experience. Your team will support you with ongoing training and coaching to help you succeed.

Job Duties

- Actively participate in continuous Rental Shop training throughout the season
- Follow current Rabbit Hill health and safety protocols, and utilize appropriate PPE (i.e. Masks, gloves, sanitizer) when required
- Obtain on-the-job alpine binding certifications, if 16 years and older
- Always maintain safe and unobstructed work areas, including the outside areas of the building

- Participate in the daily cleaning activities
- Complete sale transactions
- Assist guests with the appropriate paperwork to ensure proper completion and understanding
- Safely fit and adjust rental equipment
- Carry out regular inspections of the rental fleet
- Participate in regular feedback with your management team
- Contribute to weekly safety meetings
- Work together with the Rental Shop team to create an inclusive, supportive, and professional environment
- Build positive working relationships with all departments and staff at Rabbit Hill Snow Resort
- Assisting in other departments when needed
- Other duties as required

Requirements

- A passion for winter
- A positive attitude, especially during challenging situations
- Must be at least 15 years old
- Safety oriented work ethic
- Coachable
- Ability to complete tasks unsupervised
- Practice healthy hygiene (i.e. Proper handwashing, coughing/sneezing etiquette, clean appearance)
- Must have own, reliable transportation
- Must be able to commit to a flexible schedule from November to March, including evenings, weekends and holidays
- Completion of, or currently attaining, a high school diploma or equivalent

Working Conditions

- Schedule is completely based on the weather, occasionally with less than 24-hours notice of a cancelled shift
- Less than 2m of physical distancing in areas with guests and teammates
- PPE use when required
- Continuous repetitive strain on shoulders, back, arms and hands

- Intermittent computer use, while standing
- Must be able to walk and stand for up to 5 consecutive hours
- Manual dexterity and fitness to work with hand tools for up to 5 consecutive hours
- Waist level lifting requirements of up to 50lbs on a constant basis
- Above shoulder lifting and front carry requirements of up to 20lbs on a frequent basis
- Forward bending and trunk rotation requirements on a frequent basis
- Complete physical outdoor tasks, particularly in severe weather



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