



rabbit hill
snow resort

Job Description

Title

Snow School Supervisor

Reports To

Snow School Manager and Assistant Manager

Summary

Snow School Supervisors maintain the duties of Instructors (when teaching lessons) and Trainers (when training instructors) but have a primary focus on organizing and supporting students and instructors on the snow. They ensure the smooth operation of all Snow School activities and maintain a professional and positive working environment.

Job Duties

- **Organization & Coordination:** Ensure students and instructors are in the correct locations at the right times to maintain lesson schedules.
- **Operational Support:** Oversee all outside Snow School activities, ensuring smooth operation.
- **Patrol & Support:** Once lessons commence, patrol between lessons to support instructors and identify training opportunities.
- **Administrative Duties:** Complete all required forms for training, lesson attendance, shift attendance, and incident reports promptly.
- **Professional Environment:** Promote and maintain a healthy, positive, and professional working environment both on and off snow.

Requirements

- **Availability:** Full-time availability is required.
- **Certifications:** Minimum CSIA/CASI Level 1 certification, preferably Level 2 or higher.
- **Experience:** Experience in training instructors is essential; leadership experience is an asset.
- Strong organizational skills.
- Effective communication and interpersonal skills.
- Ability to work in a fast-paced, dynamic environment.
- Available to work from November to end of March
- Be able to work between the hours of 8:30 AM and 9:00 PM, including weekdays, weekends, and holidays.
- Must have own reliable transportation to Rabbit Hill.
- Must have own equipment.
- Must be at least 18 years of age

Working Conditions

- Physically demanding job
- Standing, riding, and walking for most of the shift
- Working in adverse weather conditions for most of the shift
- Reaching, kneeling, bending, twisting, pulling, pushing, and lifting
- Working in a loud and fast-paced environment
- Working in high-traffic areas with potential for collisions with skiers and snowboarders
- Working on variable terrain that could be snowy, hard, icy, or wet