



**rabbit hill**  
snow resort

# Job Description

---

## **Title**

Pro Patrol

## **Reports To**

Pro Patrol Manager

## **Summary**

Pro Patrollers will ensure that all guests, staff, and volunteers are skiing or riding according to the “Alpine Responsibility Code” and Rabbit Hill policies. They will respond to any incidents or accidents promptly. This position will require a strong ability to prioritize multiple high-level tasks in a fast-paced environment. You must be able to work through challenges efficiently and confidently as they arise with a friendly and mature demeanor. EMR certification and/or previous Ski Patrol experience is required.

## **Job Duties**

- Following Rabbit Hills policies and procedures, provide first aid and medical assessment and treatment to guests, staff, and volunteers.
- Initiate and maintain accident reports and other documentation as required
- Perform incident investigation
- Monitor hazards in the hill ski areas and across the property
- Inspect ski and snowboard trails, jumps, and features
- Open and close ski and snowboard trails as required
- Operate radio and telecommunication equipment following Rabbit Hill procedures
- Monitor, record, and report on all emergency equipment including AEDs, medical supplies, and first-aid kits
- Assist in all property-wide emergency evacuations
- Integrate safety protocols to ensure maximized safety of self, co-workers, supervisors, and guests

- Ensure compliance with posted OH+S advisories, and work closely with the safety committee to implement a safety-based culture
- Conduct guest discipline as required
- Other duties as delegated

## **Requirements**

- Must be over 18 years of age
- Must have Advanced First Aid or EMR certification, with CPR Level C and AED training
- Intermediate ski/snowboard ability
- Valid class 5 driver's license and own reliable transportation
- Previous Pro Patrol experience is an asset
- Ability to perform all responsibilities with a high level of professionalism
- Previous snowmobile operating experience an asset
- Must have the manual dexterity to operate equipment
- Lifting no more than 125lbs and carrying objects weighing up to 50lbs
- Must be able to attend training around the end of October to early November weather depending

## **Working Conditions**

- Physically demanding job
- Working mostly outside in adverse weather conditions
- Possible exposure to infectious diseases, needle-stick injuries, and inherent risks of skiing, and snowboarding
- May be required to stand for extended periods of time
- Reaching, kneeling, bending, twisting, pulling, pushing, and lifting