

#### Title

Lift Operator

# **Reports To**

Lifts Manager

## Summary

Lift Operators will need to have strong customer service skills, a positive attitude, and be physically fit. Lift Operators are responsible for safely and efficiently loading and unloading guests on and off the lifts while providing a positive and memorable experience for guests at Rabbit Hill Snow Resort.

#### **Job Duties**

- Set up lift area for public use, including putting up signs, maze equipment, garbage's and clean up of the area at the end of the day
- Safely and efficiently help guests load and unload the lifts while following all safe work procedures.
- Complete daily safety checks and record on lift logs.
- Assist RFID attendants with ensuring every guest has a valid RFID card.
- Constant snow removal and snow work. This includes sweeping, shoveling, ice chipping, and roof raking.
- Interact with guests and always enforcing Rabbit Hill policies without exception
- Other duties as required

## Requirements

- Must be able to perform medium labour duties
- Must be able to work effectively with minimal supervision
- Above average customer service skills
- Must be able to work flexible shifts including holidays
- Must be at least 15 years of age
- Have a friendly and professional attitude
- Must be able to lift up to 50 lbs
- Must be able to attend training in November
- Must be able to start work around mid November
- Must not use cellphones while in public view, or while operating or supervising a lift.

#### **Working Conditions**

- Stand, walk, and remain on feet to perform job duties for extended periods of shift
- Reaching, kneeling, bending, twisting, pulling, pushing, and lifting
- Primarily working in cold outdoor conditions
- Attendants will be provided a uniform jacket. Either this or other Rabbit Hill logoed attire will only be acceptable.